

Thomas Atwood, MBA, PMP, ITIL, CNC

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Director of Information Technology

Results-driven, accomplished, executive—16 years' experience implementing technology solutions—planning/development/support. 13 years+ experience with ORACLE JDEdwards (JDE) EnterpriseOne (E1) Enterprise Resource Planning (ERP) software and a successful track-record. Expert in using advanced technologies to meet business objectives—combines strong project management skills with outstanding performance leading technology implementations. Qualifications: MBA (International Business/Entrepreneurship); Certifications—Corporate Finance, PMP, CNC, ITIL, MCSE; German fluency.

- *Technology Strategy/Delivery.* Experienced in numerous technologies—infrastructure (including Business Continuity/High Availability (HA)/Disaster Recovery (DR)), operating systems, databases, and software (including web technologies, virtualization, and Business Intelligence).
- *Business Focus.* ITIL certification. Six Sigma Yellow Belt. CISSP training. Business degree and Corporate Finance specialty allows marriage of business objectives to technology strategies. Understanding of manufacturing processes, business process re-design and compliance (SOX).
- *Project Delivery.* PMP certification. [ORACLE JDE E1 9.0 CNC Certification](#). JDE projects at over 50 clients nationwide, including several Forbes/Fortune 500 clients.

Manufacturing clients included: [The Laitram Corporation](#) (shrimp processing, conveyor belts, stairs), [Amway Corporation](#) (direct selling/manufacturing), [Tyco Healthcare](#) (medical devices/ pharmaceuticals; now Covidien), [Orange Glo International](#) (cleaning products; acquired by Church & Dwight), [Weatherford International](#) (oil field services), [Gateway](#) (computers), [J.R. Simplot](#) (agriculture, food, chemicals), [Stewart & Stevenson](#) (engine-driven equipment, specialized/tactical), [Graphic Packaging](#) (packaging) and [Turner Industries](#) (oil/ gas services).

International manufacturing clients included: OCN ([Operadora Cerro Negro](#) an Exxon Mobil affiliate) and [Proligo](#) (global supplier of genomics research tools; acquired by Sigma-Aldrich).

Professional Experience

[MWH Global](#), Broomfield, Colorado

Engineering and Construction Services, ~\$1.3B Revenue, 7,000 employees

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|---|---------------|
| Senior Lead , Global ERP Solutions | 2011- present |
| Lead Systems Engineer , iNet Infrastructure Services | 2009 – 2011 |
| Senior Systems Engineer , Global Applications Services | 2007 – 2009 |

Manage geographically-diverse E1 Systems Administration Team—establish/maintain operations calendar, manage HA/DR Quarterly switches, coordinate hardware/software upgrades/maintenance, manage vendors. Analyze business needs—identify internal/external problems, propose solutions. Provide leadership in strategic/tactical planning of JDE E1 Financial system—including HA/DR; leverage automation/scripting, process improvements and novel technological uses to solve business needs.

- Design/Plan/Manage Oracle JD Edwards upgrade from ERP 8.0 to E1 9.0 with virtualization.
- Support Oracle JD Edwards ERP 8.0 environment (iSeries, Citrix, Web, VM), including MIMIX.
- Contributed to successful migration of co-location site from Los Angeles to Denver.
- E1 Systems Liaison for Year-end SOX audits and Tax Updates.
- Evaluated numerous Ad-Hoc reporting and Business Intelligence solutions.

Received two *Spot Bonus Awards*—Global Finance & Accounting Reorganization, E1 operational issue.

[@wood Consulting, Inc.](#) (Atwood Consulting, Inc.), Denver, Colorado

Principal; Consultant

2005 – present

Implement Oracle JD Edwards EnterpriseOne as a certified consultant—providing both tactical and strategic project guidance for Configurable Network Computing (CNC) installation and "go-live" support issues. Recent clients: [Hyatt Select Hotel Group](#), [MWH](#), [The Laitram Corporation](#), [Huddle House](#), [Amway Corporation](#), [Tyco Healthcare](#), [Orange Glo International](#) and [CH2MHILL](#).

- Manage projects as a certified Project Management Professional (PMP).
- Develop and teach customized training courses.

- Responsible for operations and business development/marketing, including website development:
<http://jdetechsupport.com/>

Infocrossing (Wipro)—Enterprise Application Services, Broomfield, Colorado
Solutions Architect/ERP Project Manager

2007

Supported sales efforts on Oracle JD Edwards' outsourcing/professional services opportunities—provided presentations/solution support to prospects/existing clients; developed proposals, pricing models, work orders, amendments; provided financial modeling of outsourcing options to clients; managed Due Diligence/turnovers.

- Managed Oracle JD Edwards Implementation with remotely located 10-person project team. Implemented document scanning workflow.
- Redesigned Business Processes.
- Provide JD Edwards CNC architecture design/support as needed.

ORACLE USA, Inc. (PeopleSoft / J.D. Edwards & Company), Denver, Colorado
Sales Systems Consultant
Demonstration Systems Architect
Technology/Configurable Network Computing (CNC) Specialist – West Area
Senior CNC Consultant – West Area

2003 – 2005

2002 – 2003

2001 – 2002

1998 – 2001

Implemented and QA tested software releases. Designed, documented, and supported the Demonstration Systems used by Field Sales using advanced technologies. Solution allowed increased flexibility during sales cycle—sales teams could customize demonstrations using client/industry data and these configurations could be retrieved for future use.

J.D. Edwards Worldwide Demonstration System (WDS) awarded *Storage Networking World's (SNW) Best Practices in Storage* Award, co-owned and produced by Storage Networking Industry Association (SNIA)/ *ComputerWorld* magazine:

- Eliminated the former IGNITE system (consisting of over 300 servers with captive storage) by novel utilization of Storage Area Network (140 diskless servers connected to 20 terabyte SAN).
 - Provided simplified deployment and complete demonstration capabilities of all products globally, anytime; from anyplace Internet connectivity was available.
 - Allowed for customizations, backup and retrieval.
- Doubled sales presentations within first month of existence due to field adoption rate.
- Reduced costs and increased reliability of sales demonstrations.

Managed JDE OneWorld/E1 and/or related implementation projects, or provided technical support/audits/instruction at over 40 clients, including several Forbes/Fortune 500 clients. Clients included: [Wal-Mart](#), [Weatherford International](#), [Gateway](#), OCN ([Operadora Cerro Negro](#) an Exxon Mobil affiliate), [J.R. Simplot](#), [Stewart & Stevenson](#), [Turner Industries](#) and [Brinker International](#).

- Business Intelligence Lead for IGNITE (re-branded [MicroStrategy](#) solution).

Awarded *Technical Consultant of the Year - 2000* and two *Above and Beyond Awards*:

- Outstanding revenue performance- 125% of plan.
- Supported entire spectrum of CNC work (troubleshooting, audits and pre-sales).
- Outstanding client documentation and published white paper efforts.
- Developed solutions utilizing live software demonstrations which increased sales.

Interlink Group, Inc.—Network Solutions, Denver, Colorado
Consultant

1997 – 1998

Provided on-site technical assistance as Microsoft Certified Solution Provider—migrated, tested or upgraded networks/software; provided system administration for NT domain (Exchange/SNA) / Novell Netware. Clients: US West (now [Qwest](#)), [University of Colorado Hospital](#) and [Denver Health Hospital](#).

Interlink Awards—*Knowledge of Best Practices Core Competency* and *Denver Health Project Team*:

- Developed and documented computer technician support best practices.
- Supported, unaided, all physician Apple Macintosh computers.

SITEL Technical Services (Softmart / Exton Tech. Group), Madison, Wisconsin

Technical Support Engineer

1995 – 1997

Supported Windows 95 as a Microsoft Launch Partner and Fidelity Investment's on-line trading software—resolved hardware/software conflicts and migration issues.

Received four *Moment of Quality/Extra Effort* awards from management:

- Trained new hires; mentored other engineers and served as Tier 2 escalation.
- Established/supervised a Hardware Resource Lab—created self-study exercises.

Education

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| Corporate Finance Certificate , Daniels College of Business, University of Denver | 2008 |
| M.B.A. , University of Colorado – Denver | 2003 |
| International Business and Entrepreneurship Tracks | |
| M.A. in Art History , University of Wisconsin – Madison | 1995 |
| B.A. in Art, Art History and German , Saint Olaf College, Northfield, Minnesota | 1991 |
| Minor in Asian Studies | |
| Certificate of German Language Fluency , Paderborn University , Germany | 1990 |

Certifications

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| ORACLE JDE EnterpriseOne 9.0 CNC Certified Implementation Specialist | 2011 |
| IT Service Management Foundation (ITIL - IT Infrastructure Library) | 2007 |
| Six Sigma Yellow Belt | 2007 |
| Project Management Institute (PMI) –Project Management Professional (PMP) | 2004 (2014 renewal) |
| PeopleSoft Certified Consultant— EnterpriseOne Technology Foundation (CNC) | 2004 |
| Citrix Certified Administrator (CCA) | 2000/2004 |
| Microsoft Certified Systems Engineer (MCSE) | 1999 |
| Microsoft Certified Professional + Internet (MCP+I) | 1998 |
| CompTIA A+ Certified (Mac, DOS/Windows) | 1998 |
| Apple Certified Server Engineer | 1997 |
| Microsoft Certified Professional (MCP) | 1996 |

Non-Profit Affiliations

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| Nash Foundation , Minneapolis, Minnesota | |
| Treasurer (~\$4M Assets; ~\$120K Annual Distributions) | 2004 – 2011 |
| Board Member | 2003 – present |
| Environmental Committee Chair | 2011- present |
| Arts Committee Chair | 2003 – 2011 (member since 2002) |
| Stapleton Master Community Association , Denver, CO (14,000 residents, 4,200 Households) | |
| District 6 Delegate | 2011 – present |
| FBI Citizen's Academy , Denver, CO | |
| Class 2011 | 2011 |
| Citizen's Police Academy , Denver, CO | |
| Class 10-2 | 2010 |
| Sunnyside United Neighbors, Inc. (SUNI) , Denver, Colorado | |
| Board Member—Section F Representative | 2004 – 2005 |
| Sunnyside Revitalization Committee Member | 2001 – 2005 |
| The Hiebing Group , Madison, Wisconsin | |
| Pro Bono Graphic Design (<i>1997 Addy Award</i>) | 1996 |