

thomas atwood>

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DIRECTOR OF IT | SENIOR SOFTWARE EXECUTIVE

STRATEGIC BUSINESS PLANNING & DEVELOPMENT | PROJECT & PROGRAM MANAGEMENT | INTERNATIONAL | BUSINESS PROCESS DESIGN | SYSTEMS DESIGN & IMPLEMENTATION | IT/IS ADMINISTRATION, PLANNING & DEVELOPMENT | PMP | ITIL | TECHNOLOGY PRODUCT & SERVICE DEVELOPMENT | ORGANIZATIONAL DEVELOPMENT | QUALITY ASSURANCE | CORPORATE FINANCE | ENTREPRENEURSHIP | MBA | BUSINESS CONTINUITY | ERP | MANAGED APPLICATIONS | MANAGED HOSTING | DATA CENTERS

A results-driven and accomplished executive with 14 years' experience implementing technology solutions—including planning, development, and support. Over 11 years experience with Enterprise Resource Planning (ERP) Software and a track-record of success. Expert in the use of advanced technologies to meet business objectives—combines strong project management skills with outstanding performance leading technology implementations. Extensive qualifications: MBA (International Business/Entrepreneurship); certifications—Corporate Finance, PMP, ITIL, MCSE; fluent in German.

experience>

[MWH Global](#), Broomfield, Colorado

Lead Systems Engineer, iNet Infrastructure Services 2009 – present
Senior Systems Engineer, Global Applications Services 2007 – 2009

Analyze business needs of clients/stakeholders—identify internal/external problems, propose solutions. Manage E1 System Admin team; liaison for Year-end SOX audits; provide leadership in strategic/tactical planning of Oracle JD Edwards EnterpriseOne Financial system—including High Availability (HA) / Disaster Recovery (DR); leverage automation/scripting, process improvements and novel uses of technology to solve business needs.

- Design/Plan/Manage Oracle JD Edwards upgrade from ERP 8.0 to E1 9.0 with virtualization.
- Support existing Oracle JD Edwards ERP 8.0 environment (iSeries, Citrix, Web, VM), including MIMIX.
- Contributed to successful migration of co-location site from Los Angeles to Denver.

Received two *Spot Bonus Awards*—support of Global Finance & Accounting Reorganization; resolved operational issue.

[@wood Consulting, Inc.](#) (Atwood Consulting, Inc.), Denver, Colorado

Principal; Consultant 2005 – present

Implement Oracle JD Edwards EnterpriseOne as a certified consultant—providing both tactical and strategic project guidance for Configurable Network Computing (CNC) installation and "go-live" support issues. Recent clients: [Hyatt Select Hotel Group](#), [MWH](#), [The Laitram Corporation](#), [Huddle House](#), [Amway Corporation](#), [Tyco Healthcare](#), [Orange Glo International](#) and [CH2MHILL](#).

- Manage projects as a certified Project Management Professional (PMP).
- Develop and teach customized training courses.
- Responsible for operations and business development/marketing, including website development.

[Infocrossing](#) (Wipro)—Enterprise Application Services, Broomfield, Colorado

Solutions Architect/ERP PM 2007

Supported sales efforts on Oracle JD Edwards' outsourcing/professional services opportunities—provided presentations/solution support to prospects/existing clients; developed proposals, pricing models, work orders, amendments; provided financial modeling of outsourcing options to clients; managed Due Diligence/turnovers.

- Manage Oracle JD Edwards Implementations; Redesigned Business Processes.
- Provide JD Edwards CNC architecture design/support as needed.

[ORACLE USA, Inc.](#) (PeopleSoft / J.D. Edwards & Company), Denver, Colorado

Sales Systems Consultant 2003 – 2005
Demonstration Systems Architect 2002 – 2003
Technology/Configurable Network Computing (CNC) Specialist – West Area 2001 – 2002

Senior CNC Consultant – West Area

1998 – 2001

Implemented and QA tested software releases. Designed, documented, and supported the Demonstration Systems used by Field Sales using advanced technologies. Solution allowed increased flexibility during sales cycle—sales teams could customize demonstrations using client/industry data and these configurations could be retrieved for future use.

J.D. Edwards Worldwide Demonstration System (WDS) awarded [*Storage Networking World's \(SNW\) Best Practices in Storage*](#) Award, co-owned and produced by Storage Networking Industry Association (SNIA)/ *ComputerWorld* magazine:

- Eliminated the former IGNITE system (consisting of over 300 servers with captive storage) by the novel utilization of a Storage Area Network (140 diskless servers connected to 20 terabyte SAN).
 - Provided simplified deployment and complete demonstration capabilities of all products globally, anytime; from anyplace Internet connectivity was available.
 - Allowed for customizations, backup and retrieval.
- Doubled sales presentations within first month of existence due to field adoption rate.
- Reduced costs and increased reliability of sales demonstrations.

Managed JD Edwards OneWorld and/or related implementation projects, or provided technical support at over 40 clients nationwide, including several Forbes/Fortune 500 clients. Clients included: [Wal-Mart](#), [Weatherford International](#), [Gateway](#), OCN ([Operadora Cerro Negro](#) an Exxon Mobil affiliate), [J.R. Simplot](#), [Stewart & Stevenson](#), [Turner Industries](#) and [Brinker International](#). Performed audits and taught classes.

- Contributed to division's overachievement—quota of ~ \$3.5 million, achieved ~ \$ 5 million, FY 2001.

Awarded *Technical Consultant of the Year - 2000* and two *Above and Beyond Awards*:

- Outstanding revenue performance- 125% of plan.
- Supported entire spectrum of CNC work (troubleshooting, audits and pre-sales).
- Outstanding client documentation and published white paper efforts.
- Developed solutions utilizing live software demonstrations which increased sales.

[Interlink Group, Inc.](#)—Network Solutions, Denver, Colorado**Consultant**

1997 – 1998

Provided on-site technical assistance as a Microsoft Certified Solution Provider—migrated, tested or upgraded networks/software and provided system administration for NT domain (including Exchange and SNA) and Novell Netware. Clients included US West (now [Qwest](#)), [University of Colorado Hospital](#) and [Denver Health Hospital](#).

Honored with awards from Interlink Group management—*Knowledge of Best Practices Core Competency* and *Denver Health Project Team*.

- Developed and documented computer technician support best practices.
- Supported, unaided, all physician Apple Macintosh computers.

[SITEL Technical Services](#) (Softmart / Exton Tech. Group), Madison, Wisconsin**Technical Support Engineer**

1995 – 1997

Supported Windows 95 as a Microsoft Launch Partner and Fidelity Investment's on-line trading software—resolved hardware/software conflicts and migration issues.

Received four *Moment of Quality/Extra Effort* awards from management.

- Trained new hires; mentored other engineers and served as Tier 2 escalation.
- Established/supervised a Hardware Resource Lab—created self-study exercises.

education>

Corporate Finance Certificate , Daniels College of Business, University of Denver	2008
M.B.A. , University of Colorado – Denver	2003
International Business and Entrepreneurship Tracks	
M.A. in Art History , University of Wisconsin – Madison	1995
B.A. in Art, Art History and German , Saint Olaf College, Northfield, Minnesota	1991
Minor in Asian Studies	
Certificate of German Language Fluency , Paderborn University, Germany	1990

certifications >

IT Service Management Foundation (ITIL - IT Infrastructure Library)	2007
Six Sigma Yellow Belt	2007
Project Management Institute (PMI) –Project Management Professional (PMP)	2004
PeopleSoft Certified Consultant– EnterpriseOne Technology Foundation (CNC)	2004
Citrix Certified Administrator (CCA)	2000/2004
Microsoft Certified Systems Engineer (MCSE)	1999
Microsoft Certified Professional + Internet (MCP+I)	1998
CompTIA A+ Certified (Mac, DOS/Windows)	1998
Apple Certified Server Engineer	1997
Microsoft Certified Professional (MCP)	1996

non-profit affiliations >

[Nash Foundation](#), Minneapolis, Minnesota

Treasurer	2004 - present
Board Member	2003 - present
Arts Committee Chair	2003 - present
Arts Committee Member	2002 - 2003

As Treasurer, set annual grants budget based on IRS minimum requirements; review tax-related documents; disburse funds for Board expenses; review administrative costs; monitor/report on performance of financial management firm.

- Established 2006 grants budget at \$190,000 based on average assets of \$4.4 million.

As part of 7-12 member private, family foundation board—review Minnesota grant requests related to arts, environment, and human services— emphasis on children, youth and economically disadvantaged families.

- Developed board recruiting guidelines/policies to standardize board recruitment.
- Created online grant application system to simplify and quicken application process.
- Managed creation of new graphics for website.

As Arts Committee Chair, supervise and guide a committee of 5-7 volunteers.

[Sunnyside United Neighbors, Inc. \(SUNI\)](#), Denver, Colorado

Board Member—Section F Representative	2004 - 2005
Sunnyside Revitalization Committee Member	2001 - 2005

Served on 15-member non-profit board—provided Section F representation; delivered technical assistance to Board.

- Created and maintained a community revitalization website.
- Drafted a corridor improvement plan for 44th Avenue and Tejon Avenue.
- Helped secure future light-rail station at 39th and Lipan—written into [Blueprint Denver](#).
- Obtained grant for, and installed, neighborhood welcome signage.
- Obtained \$100,000 Environmental Protection Agency (EPA) grant for Underground Storage Tanks (UST) and Brownfields Sites in Sunnyside/North Park Hill—money was used to assess and/or cleanup four sites.

[The Hiebing Group](#), Madison, Wisconsin

Pro Bono Graphic Design	1996
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Awarded regional [1997 American Advertising Award](#) for graphic design poster *Mobility with Dignity* for the [Wheelchair Recycling Program](#), Madison, Wisconsin.